

FAQ

- [How do I pay for custom T-Shirt orders I have recieved a quote on?](#)
- [Will colors look like they do online once printed on a garment?](#)
- [How may I contact your company?](#)
- [How do I place a custom T-Shirt order for "humans"?](#)
- [Why can I only order 2 or 3 of a doggie item at one time?](#)
- [What countries do you ship to?](#)
- [What forms of payment do you accept?](#)
- [What is your return policy?](#)
- [How quickly will I receive my order?](#)
- [Why do I have to pay sales tax on purchases from your store?](#)

How do I pay for custom T-Shirt orders I have recieved a quote on?

When you decide to place an order with us we can send you an electronic invoice through email. Once you have paid the invoice online we will begin processing your order. Because of the many options and variables in custom T-Shirt printing, it is easiest to receive a price quote and afterwards finalize payment for an order.

Will colors look like they do online once printed on a garment?

Probably not. It will be close to the color seen online but it is impossible to account for all the variables involved. The color of the shirt and image or text to be printed will mix a little. We will do our best to make the colors look true.

How may I contact your company?

You may contact us by filling out our [contact form](#). You may request a price quote from our [Price Quote Form](#). If you have an urgent matter you may also call us at 512-487-7543. You may directly email us at contact@clothinganimals.com

How do I place a custom T-Shirt order for "humans"?

Yes, we do print T-Shirts for people. Our online store is for doggie printing but we can also give a price quote on normal T-Shirt orders. Look through our [Idea Book](#) and then request a [price quote](#).

Why can I only order 2 or 3 of a doggie item at one time?

Sometimes our inventory runs a little low and we restrict the quantity of each item customers can purchase. If you would like to order in bulk, simply fill out our contact form and we can arrange to accommodate your needs. Special pricing can be arranged on quantity orders.

What countries do you ship to?

We currently ship to within the United States ONLY.

What forms of payment do you accept?

We accept standard credit cards and PayPal payments. Our credit card processor is PayPal and you will see their name at checkout. Don't worry, you DO NOT have to have a PayPal account to purchase through us. There will be an option to enter a credit card during the payment process. You will be asked if you have a PayPal account and can continue payment without an account if needed.

What is your return policy?

FAQ

We offer exchanges only for size if the item is in original condition (excludes custom printing). No refunds. Customer is responsible for shipping costs. We ask that you send a digital picture of the item to us when contacting about exchanges. Custom printed items are non-refundable, non-exchangeable and non-returnable. Because some of our products are meant for pets we usually cannot resell a returned item. Please keep this in mind when ordering. We want our customers to be happy and will do our best to provide top quality products.

How quickly will I receive my order?

We usually ship within two business days after your order was made. Custom printed items may take 10 business days to print (usually shorter). If an item is backordered you may expect one additional week. We try to ship all orders so that our customers receive them in one to three weeks.

Why do I have to pay sales tax on purchases from your store?

Most states require "sales and use" tax be paid on items purchased over the internet regardless of which state the items come from. If you purchase an item online without paying tax on it you are required to report the tax due to your home state taxing authority. Many online retailers do not inform their customers of this legal requirement. Furthermore, if you pay sales tax on an item when you purchase it you can usually claim a tax credit from your home state relieving you from full or partial tax liability in your home state. More information can be found at the linked article. <http://smallbusiness.findlaw.com/business-operations/small-business-internet/internet-taxes.html>
